



EMORY
LIBRARIES &
INFORMATION
TECHNOLOGY

IT Briefing

November 17, 2015

North Decatur Building

4th Floor Auditorium

IT Briefing Agenda

- Avaya Aura Demo
- Security Update
- Mike Politinsky
- Derek Spransy



Mike Politinsky

Manager, Network Services/Voice Services

Avaya Aura Conferencing Demo

Revised Schedule

- Existing Expanded Meet-Me Accounts will all be replaced by December.
- The current Meet Me Conference bridges will be retired one month after all conversions are completed.
- The enhanced service rate will be \$17 per month.

HIPAA Compliancy Status

- Security review is in process.
- Do not upload ePHI and stop recordings when discussing HIPAA protected patient details.
- Banners will be posted in AAC pending outcome.
- ART review completed, security review in process.

Service Enhancements

- Audio/Video conferencing, Web Collaboration
- Participant Codes – new random code
- Moderator access required for meeting host to access some features - new random code
- The Collaboration Agent
- Document Library
- Meeting Report can be generated to include: minutes, exchanged messages, library files and whiteboard or screenshots.

The Collaboration Agent

The **Collaboration Agent** provides a toolset for managing and participating in conferences and sharing content:

- documents
- virtual whiteboards
- applications
- OSX is supported for moderator collaboration.
- Participants can send messages, annotate shared content and record minutes.**
 - **IM/Presence- currently Windows only, agents for Mac, iOS, and Android planned for 2016 release.

Collaboration Agent Controls

Collaboration Agent Screen – Basic Controls

- The basic controls are annotated below

The screenshot shows the Collaboration Agent interface with several controls annotated by red arrows and text boxes:





- Start Sharing:** Points to the 'Collaboration' button at the top left of the control bar.
- Invitation Details, Touch-tone Commands, Reports, Recordings, Statics, Logs:** Points to the information icon (i) in the top right of the control bar.
- Default Settings, Future Conferences:** Points to the settings gear icon in the top right of the control bar.
- End Conference:** Points to the red phone icon in the top right of the control bar.
- Right-Click for Participant Controls:** Points to the 'Massey, Joe' entry in the Participants list, which is highlighted in blue.

The context menu for the selected participant, titled '~Massey-Main & Cov', includes the following options:

- Identify my phor
- Mute
- Pause video
- Presenter
- Moderator
- Raise Hand
- Drop from Call

Moderator Configured Settings

Default Settings

 Fast Start Start my conference when the first participant dials in	<input type="checkbox"/>
 Continuation Continue my conference after the moderator leaves	<input type="checkbox"/>
 Entry Tone Play a tone when someone joins or leaves my conference	<input checked="" type="checkbox"/>
 Video Allow video on my conference	<input checked="" type="checkbox"/>
 Auto Record Start recording at the beginning of my conference	<input type="checkbox"/>
 Presentation Mode Allow participants to join as presenters and start web collaboration	<input checked="" type="checkbox"/>

Fast Start option allows participants to meet without a moderator like today's Meet-Me bridges. Otherwise, music plays until the moderator arrives.

The Library Feature

- The **Library** feature allows any conference user with a system account to store presentation materials in advance and retrieve them when “given the floor.” This way all participants can collaborate by viewing these presentations, as well as making notes on any whiteboard.
- From Collaboration Agent anyone can view:
 - Who is on the call, Who is currently speaking, Who is taking part in Web Collaboration, or Who is presenting
- Conference Moderators can:
 - **Record** a conference, **mute** participants, edit meeting **notes**, and create and distribute **reports** from meeting notes.

What will I need to do?

- Your Conference Bridge telephone number will change to 404-727-9999 (79999).
- You will get a unique (randomly generated) moderator *and* participant code for the bridge associated with your telephone extension.
 - REMINDER: change standing meetings to new conference access information when you receive your email from LITS.

Emory Shared Bridges – 25Live Service Desk Managed

PUBLIC/SERVICE DESK SHARED BRIDGES			
Bridge Name, Dial #, and participant code			
visible and present in 25Live			
_	SHARED	50-A Bridge	404-727-9999,,673801
_	SHARED	50-B Bridge	404-727-9999,,149702
_	SHARED	50-C Bridge	404-727-9999,,910803
_	SHARED	50-D Bridge	404-727-9999,,836224
_	SHARED	50-E Bridge	404-727-9999,,279025
_	SHARED	50-F Bridge	404-727-9999,,534426

All participant codes appear in the [25Live calendar](#) entry; those shared bridges are set to Fast Start with no Moderator code required.

6-Party Meet-Me Bridges

- 6-Party conference bridges will not be converted as part of this service enhancement. The retirement date for this legacy service has not be set at this time.
- LITS will offer details on how 6-party conference users can activate an AAC conference bridge once the conversion of extended meet-me bridge lines has been completed.
- A new work request will be required to Delete the current bridge number and to add a new AAC conference bridge number. <https://mysofttext.emory.net/selfservice>

Questions





Derek Spransy

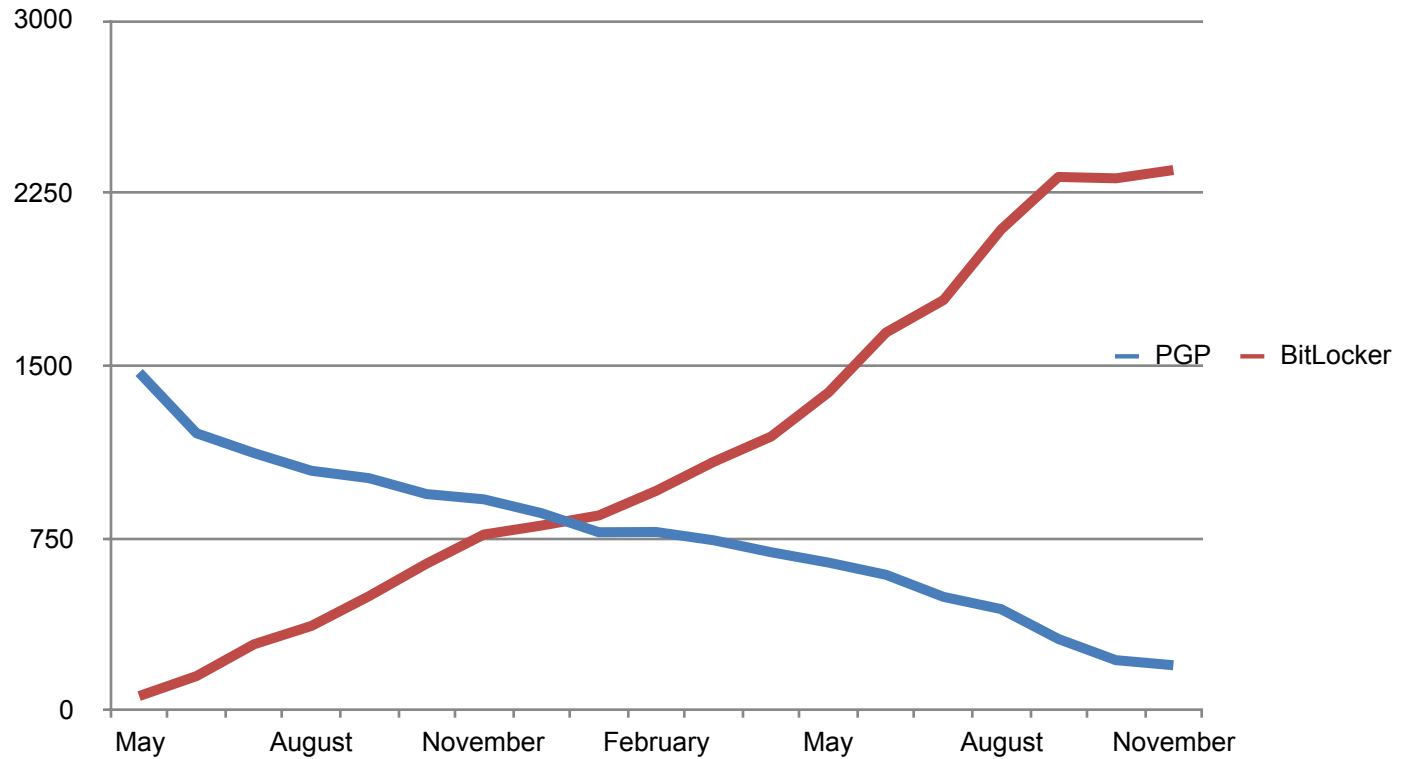
Enterprise Info Security Lead, IT Security

Security Update

PGP Decommission

- The existing PGP full disk encryption service is being retired.
- A lot of progress has been made but there are roughly 200 systems to go.
- PGP support will be extended for a smaller number of licenses.
- New target date for full decom will be the **end of December**. Please continue to migrate as quickly as possible to MBAM!
- Your IT Director should have a list of remaining PGP systems. Please let me know if you would like a copy.

MBAM Adoption Rate

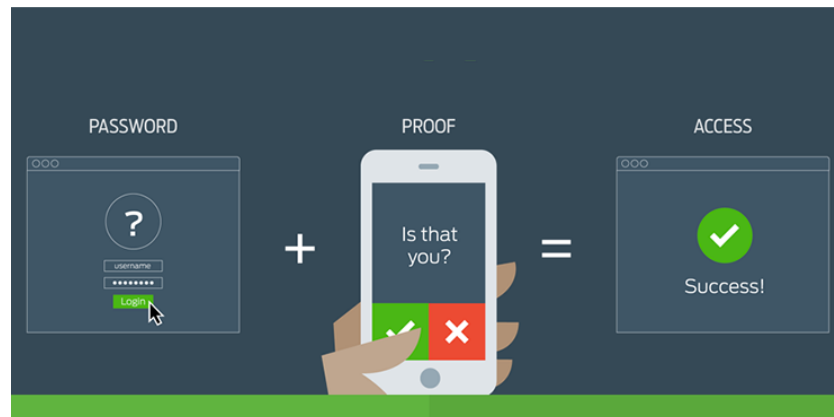


MBAM Upgrade

- MBAM Server will be upgraded to version 2.5 SP1 on December 3rd.
- A new client installer will be made available that no longer requires a patch to report encryption status properly.
- Official support for Windows 10 has been added, but MS says the current version is already compatible with 10.
- MBAM can now support self-encrypting drives.

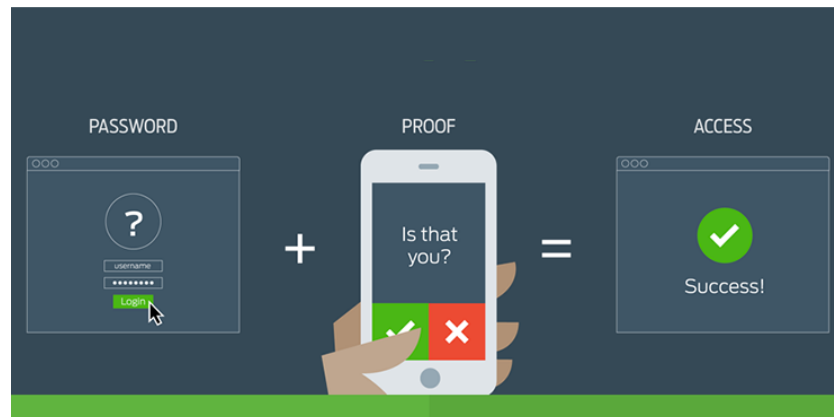
Two-Factor Authentication Update

- Duo Security has officially been selected as our 2FA vendor to replace RSA.
- The project team is currently working on finalizing settings for our environment and implementation plans for the systems in scope.



Two-Factor Authentication Update

- The first two planned integrations are VPN and Office365
- More details will be made available in the coming months, as well as a demo



Security Update

Questions



Thank you for coming!

*Thank
You*